Technical change: 117th Congress to 118th Congress.

AN ACT
Title: To amend title XVIII of the Social Security Act to establish requirements with respect to the use of prior authorization under Medicare Advantage plans, and for other purposes.

Be it enacted by the Senate and House of Representatives of the United States of America in Congress assembled,

SECTION 1. SHORT TITLE.
This Act may be cited as the “Improving Seniors’ Timely Access to Care Act of 2023.

SEC. 2. ESTABLISHING REQUIREMENTS WITH RESPECT
TO THE USE OF PRIOR AUTHORIZATION UNDER
MEDICARE ADVANTAGE PLANS.

(a) In General.—Section 1852 of the Social Security Act (42 U.S.C. 1395w–22) is amended
by adding at the end the following new subsection:

“(o) Prior Authorization Requirements.—

“(1) In general.—In the case of a Medicare Advantage plan that imposes any prior
authorization requirement with respect to any applicable item or service (as defined in
paragraph (5)) during a plan year, such plan shall—

“(A) beginning with the third plan year beginning after the date of the enactment of
this subsection— plan years beginning on or after January 1, 2027—

“(i) establish the electronic prior authorization program described in paragraph
(2); and

“(ii) meet the enrollee protection standards specified pursuant to paragraph (4); and

“(B) beginning with the fourth plan year beginning after the date of the enactment of
this subsection plan years beginning on or after January 1, 2026, meet the
transparency requirements specified in paragraph (3).

“(2) Electronic Prior Authorization Program.—

“(A) In general.—For purposes of paragraph (1)(A), the electronic prior
authorization program described in this paragraph is a program that provides for the
secure electronic transmission of—

“(i) a prior authorization request from a provider of services or supplier to a
Medicare Advantage plan with respect to an applicable item or service to be
furnished to an individual and a response, in accordance with this paragraph, from
such plan to such provider or supplier; and

“(ii) any attachment supporting documentation relating to such request or
response.

“(B) Electronic Transmission.—

“(i) Exclusions.—For purposes of this paragraph, a facsimile, a proprietary
payer portal that does not meet standards specified by the Secretary, or an
electronic form shall not be treated as an electronic transmission described in
subparagraph (A).

“(ii) Standards.—An electronic transmission described in subparagraph (A)
shall comply with—

“(I) applicable technical standards and adopted by the Secretary pursuant to
section 1173; and

“(II) other requirements to promote the standardization and streamlining of
electronic transactions adopted by the Secretary, under that part specified by the
Secretary.
"(iii) Deadline for specification of additional requirements.—Not later than July 1, 2023, the Secretary shall finalize requirements described in clause (ii)(D).

"(C) Real-time decisions.—

"(1) In general.—Subject to clause (1), the program described in subparagraph (A) shall provide for real-time decisions (as defined by the Secretary in accordance with clause (g)) by a Medicare Advantage plan with respect to prior-authorization requests for applicable items and services identified by the Secretary pursuant to clause (1) if such requests are submitted with all medical or other documentation required by such plan.

"(1) Identification of items and services.—

"(1) In general.—For purposes of clause (1), the Secretary shall identify, not later than the date on which the initial announcement described in section 1833(b)(1)(B)(i) for the third plan year beginning after the date of the enactment of this subsection is required to be announced, applicable items and services for which prior authorization requests are routinely approved.

"(1) Updating.—The Secretary shall consider updating the applicable items and services identified under clause (1) based on the information described in paragraph (3)(A)(i) (if available and determined practicable to utilize by the Secretary) and any other information determined appropriate by the Secretary not less frequently than biennially. The Secretary shall announce any such update that is to apply with respect to a plan year not later than the date on which the initial announcement described in section 1833(b)(1)(B)(i) for such plan year is required to be announced.

"(1) Request for information.—The Secretary shall issue a request for information for purposes of initially identifying applicable items and services under clause (1)(A).

"(g) Exception for extenuating circumstances.—In the case of a prior authorization request submitted to a Medicare Advantage plan for an individual enrolled in such plan during a plan year with respect to an item or service identified by the Secretary pursuant to clause (1) for such plan year, such plan year, in lieu of providing a real-time decision with respect to such request in accordance with clause (1), delay such decision under extenuating circumstances (as specified by the Secretary), provided that such decision is provided no later than 72 hours after receipt of such request (or, in the case that the provider of services or supplier submitting such request has indicated that such delay may seriously jeopardize such individual’s life, health, or ability to regain maximum function, no later than 24 hours after receipt of such request);

"(f) Definition of real-time decision.—In establishing the definition of a real-time decision for purposes of clause (1), the Secretary shall take into account current medical practice, technology, health care industry standards, and other relevant information relating to how quickly a Medicare Advantage plan may provide responses with respect to prior-authorization requests.

"(1) Implementation.—The Secretary shall use notice and comment...
rulemaking for each of the following:

“(1) Establishing the definition of a ‘real-time decision’ for purposes of clause (i).

“(II) Updating such definition.

“(III) Initially identifying applicable items or services pursuant to clause (ii)(I).

“(IV) Updating applicable items and services so identified as described in clause (ii)(II).

“(3) Transparency requirements.—

“(A) In general.—For purposes of paragraph (1)(B), the transparency requirements specified in this paragraph are, with respect to a Medicare Advantage plan, the following:

“(i) The plan, annually and in a manner specified by the Secretary, shall submit to the Secretary the following information:

“(I) A list of all applicable items and services that were subject to a prior authorization requirement under the plan during the previous plan year.

“(II) The percentage and number of specified requests (as defined in subparagraph (F)) approved during the previous plan year by the plan in an initial determination and the percentage and number of specified requests denied during such plan year by such plan in an initial determination (both in the aggregate and categorized by each item and service).

“(III) The percentage and number of specified requests submitted during the previous plan year that were made with respect to an item or service identified by the Secretary pursuant to paragraph (2)(C)(ii) for such plan year, and the percentage and number of such requests that were subject to an exception under paragraph (2)(C)(iv) (categorized by each item and service).

“(IV) The percentage and number of specified requests submitted during the previous plan year that were made with respect to an item or service identified by the Secretary pursuant to paragraph (2)(C)(ii) for such plan year that were approved (categorized by each item and service).

“(V) The percentage and number of specified requests that were denied during the previous plan year by the plan in an initial determination and that were subsequently appealed.

“(VI) The number of appeals of specified requests resolved during the preceding plan year, and the percentage and number of such resolved appeals that resulted in approval of the furnishing of the item or service that was the subject of such request, categorized by each applicable item and service and categorized by each level of appeal (including judicial review).
decision support technology, artificial intelligence technology, machine-
learning technology, clinical decision-making technology, or any other
technology specified by the Secretary.

“(VII) The average and the median amount of time (in hours) that
elapsed during the previous plan year between the submission of a specified
request to the plan and a determination by the plan with respect to such
request for each such item and service, excluding any such requests that were
not submitted with the medical or other documentation required to be
submitted by the plan.

“(VIII) The percentage and number of specified requests that were
excluded from the calculation described in subclause (VII) based on the
plan’s determination that such requests were not submitted with the medical
or other documentation required to be submitted by the plan.

“(IX) Information on each occurrence during the previous plan year
in which, during a surgical or medical procedure involving the furnishing of
an applicable item or service with respect to which such plan had approved a
prior authorization request, the provider of services or supplier furnishing
such item or service determined that a different or additional item or service
was medically necessary, including a specification of whether such plan
subsequently approved the furnishing of such different or additional item or
service.

“(X) A disclosure and description of any technology described in
subclause (IX) that the plan utilized during the previous plan year in
making determinations with respect to specified requests.

“(XI) The number of grievances (as described in subsection (f))
received by such plan during the previous plan year that were related to a
prior authorization requirement.

“(XII) Such other information as the Secretary determines
appropriate.

“(ii) The plan shall provide—

“(I) to each provider or supplier who seeks to enter into a contract with
such plan to furnish applicable items and services under such plan, the list
described in clause (I) and any policies or procedures used by the plan for
making determinations with respect to prior authorization requests;

“(II) to each such provider and supplier that enters into such a contract,
access to the criteria used by the plan for making such determinations and an
itemization of the medical or other documentation required to be submitted
by a provider or supplier with respect to such a request, and

“(III) to an enrollee of the plan, upon request, access to the criteria used by
the plan for making determinations with respect to prior authorization
requests for an item or service.

“(B) Option for plan to provide certain additional information.—As part of
the information described in subparagraph (A)(i) provided to the Secretary during a plan year, a Medicare Advantage plan may elect to include information regarding the percentage and number of specified requests made with respect to an individual and an item or service that were denied by the plan during the preceding plan year in an initial determination based on such requests failing to demonstrate that such individuals met the clinical criteria established by such plan to receive such items or services.

(C) REGULATIONS.—The Secretary shall, through notice and comment rulemaking, establish requirements for Medicare Advantage plans regarding the provision of—

(i) access to criteria described in subparagraph (A)(i)(II) to providers of services and suppliers in accordance with such subparagraph; and

(ii) access to such criteria to enrollees in accordance with subparagraph (A)(i)(III).

(D) PUBLICATION OF INFORMATION.—The Secretary shall publish information described in subparagraph (A)(i) and subparagraph (B) on a public website of the Centers for Medicare & Medicaid Services. Such information shall be so published on an individual plan level and may in addition be aggregated in such manner as determined appropriate by the Secretary.

(E) MEDICAID REPORT.—Not later than 3 years after the date information is first submitted under subparagraph (A)(i), the Medicare Payment Advisory Commission shall submit to Congress a report on such information that includes a descriptive analysis of the use of prior authorization. As appropriate, the Commission should report on statistics including the frequency of appeals and overturned decisions. The Commission shall provide recommendations, as appropriate, on any improvement that should be made to the electronic prior authorization programs of Medicare Advantage plans.

(F) SPECIFIED REQUEST DEFINED.—For purposes of this paragraph, the term ‘specified request’ means a prior authorization request made with respect to an applicable item or service.

(4) ENROLLEE PROTECTION STANDARDS.—For purposes of paragraph (1)(A)(ii), the Secretary shall, through notice and comment rulemaking, specify the following enrollee protection standards with respect to the use of prior authorization by Medicare Advantage plans for applicable items and services, the enrollee protection standards specified in this paragraph are—

(A) Adoption of transparent prior authorization programs developed in consultation with enrollees and with providers and suppliers with contracts in effect with such plans for furnishing such items and services under such plans;

(B) Allowing for the waiver or modification of prior authorization requirements based on the performance of such providers and suppliers in demonstrating compliance with such requirements, such as adherence to evidence-based medical guidelines and other quality criteria; and

(C) Conducting annual reviews of such items and services for which
prior authorization requirements are imposed under such plans through a process that takes into account input from enrollees and from providers and suppliers with such contracts in effect and is based on consideration of prior authorization data from previous plan years and analyses of current coverage criteria.

"(5) APPLICABLE ITEM OR SERVICE—FOR SERVICE DEFINED.—For purposes of this subsection, the term `applicable item or service` means, with respect to a Medicare Advantage plan, any item or service for which benefits are available under such plan, other than a covered Part D drug.

"(6) REPORTS TO CONGRESS.—

"(A) GAO.—Not later than the end of the fourth plan year beginning on or after the date of the enactment of this subsection January 1, 2025, the Comptroller General of the United States shall submit to Congress a report containing an evaluation of the implementation of the requirements of this subsection and an analysis of issues in implementing such requirements faced by Medicare Advantage plans.

"(B) HHS.—Not HHS...

"(i) THE SECRETARY.—Not later than the end of the fifth plan year beginning after the date of the enactment of this subsection, and biennially thereafter through the date that is 10 years after such date of enactment, the Secretary shall submit to Congress a report containing a description of the information submitted under paragraph (3)(A)(i) during—

"(a) in the case of the first such report, the fourth plan year beginning after the date of the enactment of this subsection; and

"(b) in the case of a subsequent report, the 2 plan years preceding the year of the submission of such report.

(ii) CMS.—Not later than January 1, 2027, the Centers for Medicare & Medicaid Services and the Office of National Coordinator for Health Information Technology shall submit to Congress and publish on the Internet website of the Centers for Medicare & Medicaid Services a report that—

"(I) defines the term `real-time decision` and details how the definition for such term may be updated based on any technological advances;

"(II) using the data submitted to the Secretary under paragraph (3)(A)(i), details a process for real-time decisions for items and services for routinely approved services for purposes of the electronic prior authorization program described in paragraph (2); and

"(III) includes an analysis of—

"(aa) items and services that are routinely approved;

"(bb) items and services identified in item (aa) that could be eligible for real-time decisions;

Changed date from plan year to January 11, 2028, for GAO report.

Outlined parameters on the new report.

- Define real-time and establish a process for updating real-time determinations for items and services.
- Leverage data to detail a process for real-time decisions for routinely approved services.
- Require an analysis of the following:
  - Identifying routinely approved items and services,
  - Determining which items and services that could be eligible for real-time,
  - How establishing such a process could...
    - Improve access to care
    - Produce operational efficiencies for MA,
    - Reduce health disparities for rural and low-income communities
- How automated decisions and AI by MA impact patient access to such items and services including access for rural and low-income communities.
Clarified the Secretary has regulatory authority to enforce this section and set additional timelines for response to PA requests. Included a suggestion that the Secretary may adopt a 24-hour timeframe for MA plans to notify providers and enrollees of determinations.

The final rule included expedited determinations for extenuating circumstances. CBO assessed a 24-hour timeframe to impact the baseline when compared to the final rule’s 72-hour determination.

Removed funding transfer of $25 million for CMS to use and remain available until expended to carry out the Act. This funding measure is no longer necessary as CMS has already carried out majority of provisions outlined in the Act. Moreover, this is aligned with the Sponsors’ intention to ensure the updated bill score is negligible, likely asterisks over a budget window.
Passed the House of Representatives September 14, 2022.

Attest:

Clerk:

117th CONGRESS
2d Session

H. R. 3173

AN ACT
To amend title XVIII of the Social Security Act to establish requirements with respect to the use of prior authorization under Medicare Advantage plans, and for other purposes. "(C) any other prior authorization request."